

## Booking terms and conditions

### **1. Booking :**

- For all bookings, a booking option is recorded, subject to availability, as soon as it is received and the booking request processed. A contract is sent to the applicant. The booking option is valid for 8 days. The option is confirmed (and therefore becomes a formal booking) after a deposit of 25% of the estimated amount of the stay + 100% of booking fees is registered, the booking contract is received and the general booking conditions are signed.
- The booking is strictly personal and cannot be transferred to third parties. Any extra person must be declared by arrival at the camping.
- Without booking, you must be registered by arrival at the reception, and pay all costs of your stay on arrival.
- In case of delayed arrival or earlier departure than agreed on the contract, you will be charged of all costs specified in the contract.
- Arrivals: from 3:00 to 7:00pm. Departures: before 10:00am for rental, and noon for pitches.
- For any change on the booking terms, please contact us. The same camping pitch would not be guaranteed in case of change on your dates.

### ***Specific to camping pitches (tents and caravans) :***

- The camping place is allocated by the camping allowing our planning, trying to make consideration of the camper's preferences. If you don't agree when arriving, that means the loss of all deposit and administrative costs already paid.
- Pitch rental begins at 12 noon and must be free at 12 noon the day of departure. In case of any departure after 12 noon, one extra night would be charged.
- It is possible to ask to stay longer, if pitches are available, and on agreement of the camping min 3 days before initially departure day.
- The balance of your reservation must be paid by arrival (with tourist taxes and extra charges if necessary).
- In case of a fridge rental, a deposit of 20 € would be requested. The fridge must be cleaned by leaving.

### ***Specific to rental accommodations (Ecolodge tents, Canada tents, Mobil Homes) :***

- The rental is effective for the period mentioned on the contract (strictly from Saturday 3 pm to Saturday 10 am on July and August).
- Any longer stay must be agreed by the camping, and due to availabilities.
- The balance of total costs must be paid 30 days before arrival on the camping.
- We will ask you 2 cautions by arrival (only by cash, no credit card caution) : 350 € for all rental material , and 60 € for cleaning (as deposit, no extra charges). An inventory list is left in each rental. In case of problem, please tell it before 24 hours after arriving. After that time limit, we consider that the rental was totally clean and agreed.

You are in charge of the cleaning of the rental. The cautions would be returned on the day of departure after visiting the accommodation. The cost of any replacement of provided items or repairs will be kept on the deposit. If the amount is more expensive than the caution, than you will be charged for the extra fees. If it isn't cleaned, the camping keeps the 60 € caution.

In case of early departures (before opening of the reception), we will return the deposit by bank transfer (up to 8 days after leaving).

### **2. Local tourist tax and Eco tax :**

There is a tourist tax due for each adult per night : 0.61 € + 0.25 €. This has to be paid by arrival.

### **3. Cancellation :**

Any stay that has been commenced is due.

In case of cancellation, the deposit and administrative costs won't be returned because in case of death (close relative, parents, children). A medical certificate would be asked. Therefore we recommend you to subscribe a cancellation insurance.(+ Covid-19 guarantee) . The amount is 2.7 % of the total amount of your stay, payable on booking. Our partner Gritchen Affinity agrees to reimburse all or part of the stay to our vacationers. In the event of cancellation, notify the campsite of your cancellation as soon as an event prevents your departure, by post or email. If the claim is provided for in the general conditions (available on the website [www.campez-couvert.com](http://www.campez-couvert.com) or from the campsite), notify the insurer within 48 hours and provide all the necessary information and supporting documents.

### **4. Security - Insurance :**

During your stay, please take care of your valuable articles, jewels, cash and personal purposes. We decline any responsibility for theft or damage both inside and outside the camp site, including the car parks. Customers must take out their own insurance to cover these risks as well as third party liability.

Barbecues with wood and coal are prohibited from 01/07 until 30/09.

Electric or hybrid cars: for safety reasons, it is forbidden to connect your car to the standard electricity network. A specific charging station has been set up for this purpose. Conditions available at reception.

#### **5. Pets :**

Pets are accepted on the pitches but not in the rentals.

Dogs classified as category 1 or 2 are prohibited (arrêté du 27/09/09).

Other dogs are allowed on pitches. You must declare them on arrival at the reception, and present their anti-rabies vaccination certificate. (arrêté du 22/01/85). They must not inconvenience their neighbours with barking or soiling.

They must be kept on leads on the camp site and comply with hygiene rules. You can't leave them alone on the pitch, or in the caravan.

In the event of non-compliance, the campsite may order the eviction of the dog and its owners.

#### **7. Traffic - noise :**

Speed is limited at 10 km / h in the camp site and customers can't drive between 10.30 pm and 8.00 am.

You can park only one car by pitch. Extra vehicles must be parked on the car park. You can't park on free pitches or on paths.

Please preserve the peace and tranquility of every one by respecting silence between 10.30 pm and 8.00 am.

#### **8. Swimming Pool :**

The access to the swimming pool is strictly reserved for our customers. Visitors are not allowed at the swimming pool. For hygienics reasons, only bathing suits are allowed (shorts and bermudas are not authorized).

#### **9. Conflicts :**

All complaints relating to the conditions of the stay must be made on site to the campsite reception, to allow it to find a solution to the disorders encountered.

Every one must respect the general rules on the camp site.

The direction keeps the right to ask anyone who don't agree with the reglement to leave the camp site. Any case regarding the execution of the rental contract would be under the sole jurisdiction.

#### **10. Image Rights :**

The customer expressly and without any compensation authorizes the campsite to use and distribute on any type of media likely to be used, digital or printed, the photos and/or videos that may be taken during their stay for the advertising and communication needs of the campsite. Any customer wishing to turn down the possibility of being photographed or filmed during their stay must notify the campsite in advance and in writing.

#### **11. Personal data protection :**

In accordance with the regulations in force on the protection of personal data (General Data Protection Regulation n° 2016/679 of April 27, 2016, and Law n ° 78-17 of January 6, 1978 relating to data processing, files and modified freedoms), the customer has the right to question, access, modify, oppose and rectify personal data concerning him. By adhering to these general conditions of sale, the customer consents to the campsite collecting and using this data to make the booking contract. The information that the client communicates when booking shall not be passed on to any third party. This information shall be considered by the campsite as confidential. The data are used by the internal services of the campsite only for the purpose of processing the booking, and to reinforce and personalise communication and services provided strictly to the customers of the campsite.

#### **Booking agreement :**

I declare that I have read the general conditions of access to the campsite and the specific conditions described above, and that I accept the provisions.

Made at ....., on .....

Signature :